運用語意 TOPSIS 分析動物收容中心之管理績效：

以中部地區為例

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摘　　要

台灣各縣市公立動物收容所普遍面臨低認領養率、高人道處理率、高所內死亡率之「一低二高」窘境，再加上台灣已廢除流浪動物安樂死惡法，動物收容中心之動物日趨增加，所以，政府有必要評估台灣各動物收容中心之管理績效，以利政府將有限資源投入高效率的動物收容中心，進而促進政府提升其動物保護施政效率，為此，本研究案使用語意 TOPSIS 並以中部地區動物收容中心之績效評估為研究個案進行各動物收容中心之績效分析，其研究成果可讓政府選擇出優資動物收容中心進行長期合作，最後，則是結論與後續研究說明。

關鍵詞：非營利組織、動物保護、績效評估、決策分析。

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Using Linguistic TOPSIS to Analyze Management Performance of Animal Shelters: Take Middle Area as Example

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Abstract

Public animal shelters in various counties and cities in Taiwan generally face one low and two high dilemma about low recognition rate, high humane treatment rate and high mortality rate. In addition, Taiwan has abolished the euthanasia of stray animals. So, the animals in animal shelters are increasing. Therefore, it is necessary for the government to assess the management performance of Taiwan's animal shelters so that the government can invest limited resources in efficient animal shelters in order to promote the efficiency of government animal protection administration. To this end, this study uses linguistic TOPSIS and conducts performance analysis of animal housing centers in the central region in Taiwan as a research case. The research results will allow the government to choose a high-end animal shelter for long-term cooperation. Finally, the conclusion and future research will be discussed as ending.

Keywords: non-profit organization, animal protection, performance evaluation, decision analysis.

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